

New PDL Password Policies

Self-Service Description

Password Policies

Password must not match or contain first name.

Password must not match or contain last name.

Password must not match or contain userid.

Password must start with an alphabetic character.

Password must be at least 12 character(s) long.

Password must contain at least 1 uppercase letter(s).

Password must contain at least 1 lowercase letter(s).

Password must contain at least 1 numeric character(s).

Password must contain at least 1 special character(s).

Password must not contain more than 3 special character(s).

Password must not be one of 24 previous passwords.

Passwords expire after 60 days.

The Payload Data Library (PDL) now allows users that forget their password the ability to reset it without having to contact the Helpdesk. If a user forgets their password, they can click the "Forgot Password" link on the Login Screen. The user will be prompted to correctly answer 3 security questions before they are allowed to set a new password.

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When a user logs in for the first time, users must set the 3 security questions if they want to be able to utilize this feature. If the user decides to initially skip setting up the security questions on first login, they can do it later by going their user profile screen.

The screenshot shows a web browser window with the URL <https://pdstage2.msfc.nasa.gov/identity/faces/firstlogin?backUrl=http%3A%2F%2Fpdstage.msfc.nasa.gov%2Fforms%2FfrmServlet%3Fconfig%3DPDLSSO%26oamMode%3Dtru>. The page title is "ORACLE Identity Self Service" and includes links for "Accessibility", "Help", and "Sign Out".

The main content area is titled "Password Management" and features a "Submit" button in the top right corner. A legend indicates that an asterisk (*) denotes a "Required field".

There are three password input fields, each with an asterisk:

- * Old Password
- * New Password (includes a help icon)
- * Re-Type New Password

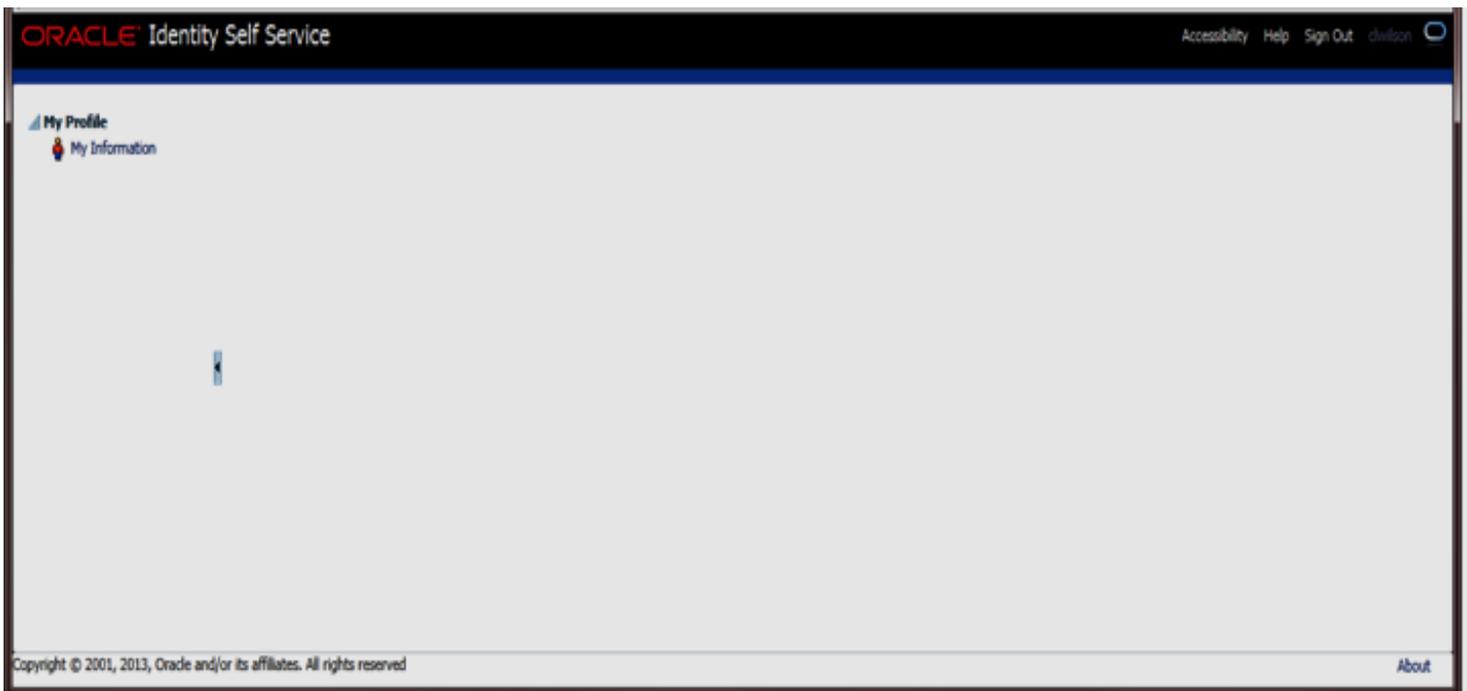
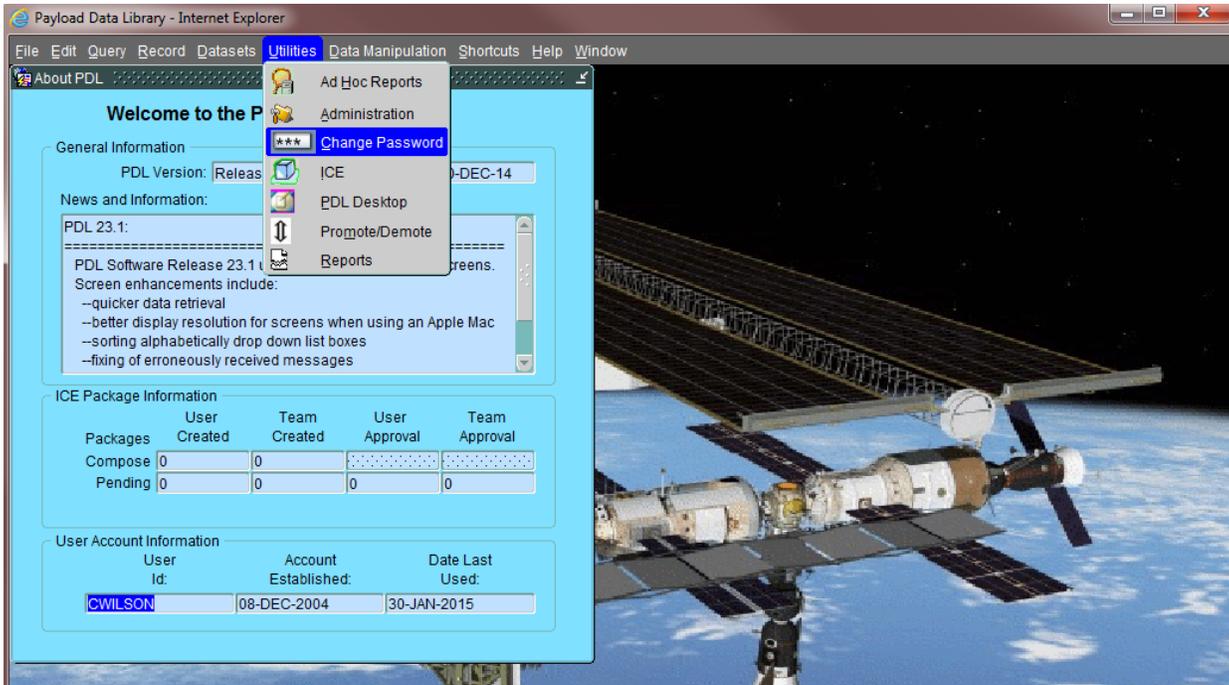
Below the password fields is the section "Register challenge questions for your account", which contains three question-answer pairs, each with an asterisk:

- * Question1: What is your mother's maiden name? * Answer1:
- * Question2: What is the city of your birth? * Answer2:
- * Question3: What is the model of your first car? * Answer3:

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New PDL Password Policies Self-Service Description

To get to the user profile screen click the "Change Password" menu item from the PDL application menu.



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ORACLE Identity Self Service Accessibility Help Sign Out cWilson

My Profile
My Information

My Information x

Basic User Information Apply Cancel

First Name
Middle Name
*Last Name
E-mail
* Display Name
Manager
User Login
Telephone
Locale
Timezone

Change Password * Indicates Required Fields Apply Cancel

* Old Password
* New Password
* Confirm New Password

Challenge Questions
Your secret questions and answers are already set. However, you can use the below form to set them new. Apply Cancel

* Question1 * Answer1
* Question2 * Answer2
* Question3 * Answer3

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